IMPORTANT ANNOUNCEMENT – UPDATE FROM MILAC INFORMATION ONLY

September 2023

Dear Policyholder,

Transfer of operations and change of address

You may recall that we wrote to you in January to confirm that the Scheme of Transfer from Nordben Life and Pension Insurance Co. Limited to Monument International Life Assurance Company Limited ("Monument International") completed on 28th December 2022.

We will be moving the administration of your policy to our Isle of Man office with effect from 1st October 2023.

How am I affected?

Your policy and all terms and conditions, rights and obligations as well as benefits payable will continue to be performed and provided by Monument International, and are therefore unchanged.

Who do I contact now?

From 1st October the new contact details are:

- Address: Monument International, PO Box 391, Douglas, Isle of Man IM99 2XW
- Email: <u>ask.gg@monument.im</u>
- Web: <u>www.monument.im/gg</u>
- Tel: +44 1624 683643

Can I still get online?

Yes you can, and you are able to access the same portal through our website at www.monument.im/gg.

Monument International Life Assurance Company Limited trading as Monument International

Registered office: St George's Court, Upper Church Street, Douglas, Isle of Man IM1 1EE

Authorised by the Isle of Man Financial Services Authority as a Life Insurer to conduct Class 1, 2 and 10 business

Registered in the Isle of Man No. 027082C